



ANGLOGOLD ASHANTI CASE STUDY 2023



ANGLOGOLDASHANTI

The specification and scope were based on the discussions held on 04 May 2023 with the PMO team regarding the requirements for the implementation and configuration of a PMO solution.

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taking the lead



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About AngloGold Ashanti

AngloGold Ashanti is an independent, global gold mining company with a diverse, high-quality portfolio of operations, projects and exploration activities across nine countries on four continents. We pursue value-creating opportunities involving other minerals, where we can leverage our existing assets, shareholdings, skills and experience.

AngloGold Ashanti PMO Solutions

Implementation Scope

The specification and scope are based on the discussions held on 04 May 2023 with the PMO team regarding the requirements for the implementation and configuration of a PMO solution.

AngloGold Ashanti has identified a need for a PMO solution that will broadly cover the following high-level requirements:

- Implement and Configure the Power PPM solution including the Power HUB module.
- Integrate the solution to Microsoft Teams
- Set up different Project Types based on size and implement separate stage gates for each type of project.
- Allow for BAU, PMO and “Pre-Project” Project Types and listing

The current project landscape at AngloGold Ashanti consists of approximately twenty (20) PMO staff members, and the current solution in use will expire by the end of June 2023, which means that the new solution must be in place by then.

Our Solution



LEVEL UP YOUR STRATEGIC PORTFOLIO MANAGEMENT

with Power PPM

Power PPM is an enterprise-level PMO solution that covers all disciplines in Strategic Portfolio Management. From ideation to evaluation, Power PPM covers all project and portfolio management processes and gives you the data-driven insight to create results.

How was the solution executed by **DUPCO**

DUPCO deployed the PowerPPM solution on the AGA Power Platform environment, additional modules purchased included Power HUB – Power Hub consolidates data from different sources and stores it in a version-based structured way for improved reporting and AI analysis.

The synchronization of data to Power Hub is based on event triggers that enable real-time reporting capabilities. Power Hub makes it possible to retrieve the data after it was deleted from the source system and can assist the manual restoration of lost data.

Customisations and Enhancements to the solution were completed as part of the project to cater for specific requirements that AGA had, including customised PowerBi reports.

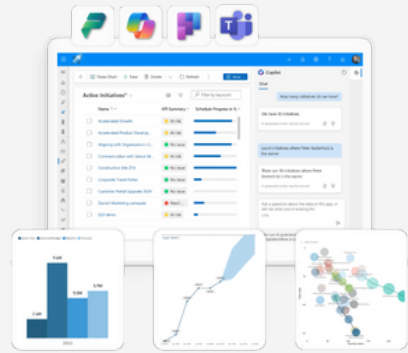
As part of the implementation users were trained on how to administer and work on the PowerPPM solution, and additional ongoing support was included.

Power PPM

Power PPM is an enterprise-level PMO solution that covers all disciplines in Strategic Portfolio Management. From ideation to evaluation, Power PPM covers all project and portfolio management processes and gives you the data-driven insight to create results.

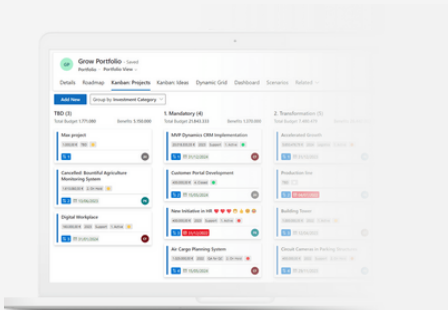
Managing work on all levels with Power PPM

Power PPM is a user-friendly Strategic Project Portfolio Management tool that empowers leaders to optimize their work and allows teams to deliver results efficiently. Power PPM is built entirely on the Microsoft Power Platform, follows industry best practices, and is available from Microsoft Teams natively.



Making the right decisions, with a Portfolio Overview

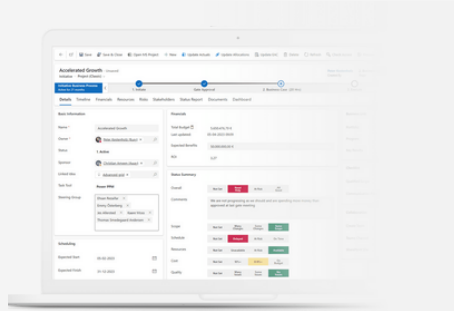
Prioritize and control your organization's portfolios. Deliver your strategic objectives by creating and managing portfolios top-down. Include programs, projects, and initiatives to continuously balance the investment while staying on top of the overall execution roadmap, financial consumption, risks, and much more.



Power PPM

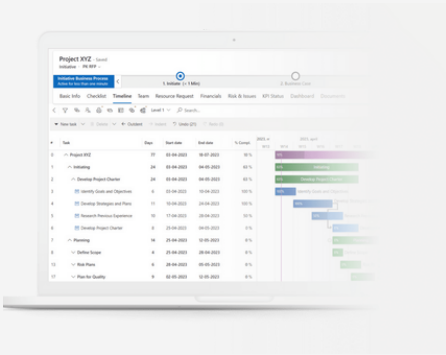
Collect all Project Details in one place

Manage the project and its business case from one central location. Connect critical project data from the timeline together with key information on risks, issues, KPIs, financials, and stakeholders. Project Managers stay on top of business processes, gate governance, and checklists.



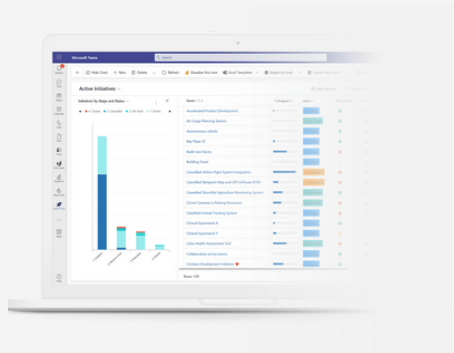
Make your Scheduling easy and transparent

Power PPM comes with rich timeline and roadmap planning capabilities. The Gantt can be customized and tailored to support enterprise-level control including the overall user experience and visualization. The Power PPM timeline can be added to any work entity such as portfolios, programs, projects, and workstreams, and used to track cross-project progress in real-time..



Work the way you want in the tool you want

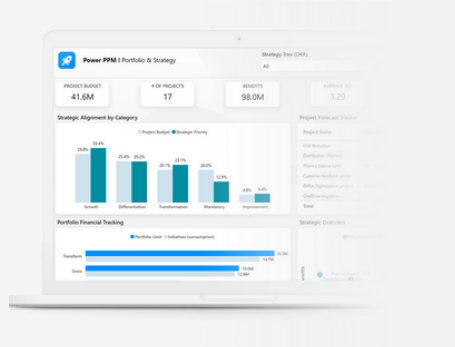
Efficient and improved team collaboration through Microsoft Teams allowing team members to work in their preferred tool. Teams can update progress on all work items such as tasks and risks while the project manager can stay on top from within Power PPM. This approach ensures the best role-based user experience.



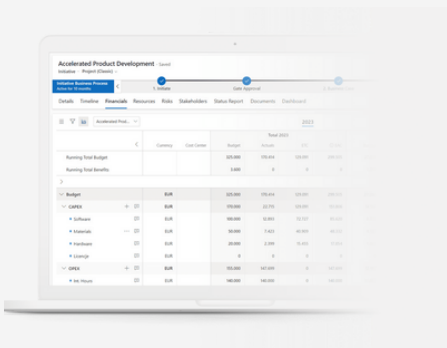
Power PPM

Beautiful Reporting with Microsoft Power BI

User-friendly and easy project portfolio reporting by using Microsoft Power BI, which can be embedded inside Power PPM and tailored to your exact requirements. Power BI also allows for joining Power PPM data with other lines of business systems e.g. ERP and HR.



Manage your Finances on all PPM Levels



Power PPM includes rich financial grids that can be configured to fit advanced financial budgeting and forecasting requirements. The financial grid calculates ETC and EAC in real-time, allowing for row-based commenting and custom configuration of the breakdown structure with up to three levels. Project Managers can quickly create cost plan versions for easy comparison of data changes over time. When applied to a higher level, roles such as Program Managers can see the combined financial situation, across projects, and in real-time.

Questions and Answers

User Experience and Adoption

How easy was it for your team to adopt and adapt to the project management software

“If I look at my global team, it was very easy for the guys, to just transition. Before we did use quite a different platform, but the Microsoft platform that this was built on is quite familiar to a lot of the guys, so it was actually pretty easy and intuitive for them to adopt.” - *Albert Ludick*

“In terms of our business units, we operate across a lot of countries. We have a little bit more challenges in terms of the language, etc. In some of the team members we've asked to work on the system, not having such good English skills. That's maybe something that we need to look at in the future, but I think overall, it's sort of similar platform that we used for a lot of things. Power BI being a widely adopted reporting platform within AJ, it was very easy for us to transition from the other platform. “ - *Albert Ludick*

Were there any specific features or aspects of the software that you guys received positive feedback, and maybe even resistance from the users.

Positive Answer:

“A lot of the positive feedback was that It's a much simpler interface than what we were using beforehand. Talking back to the user friendliness, it's a bit more straightforward layout. It is much easier to use and interact with a lot less complex.” - *Albert Ludick*

Resistance / Pain Point Answer:

“Making it even more flexible for the users so that they can get access to their data and manipulate things because we are trying to run this as a global platform, which means someone sitting in West Africa, should be able to use this platform, and see what work is happening in digital technology, and make certain decisions if things are being delayed. But even that part of, like I said, getting some sort of feedback from the users, even that is possible. So most of the issues that they have, we are able to address through the PowerPPM platform.” - *Lenore Brander*

Questions and Answers

Impact on Project Efficiency

Can you provide an example of how the software improved project efficiency, planning, and execution.

“From a streamlining perspective, that's definitely been the benefit. As a project manager, it's very clear if I onboard someone. Let's say today, and I get them onto the platform, it's very clear for them what they need to do to progress their project. So the project governance is very straightforward. And what I find is getting project managers onboard is much quicker. With the old tool it took people longer to get onboard. And also they didn't update the data as we expected them to. So with this tool, it cuts it down, I would say to a shorter process.” - Lenore Brander

Have you had any improvements in project timelines or resource utilization after implementing the software?

“The big driver for us in choosing this platform was recognizing that we would be able to do stuff a lot faster and to be fair as well, obviously we've removed a lot of self-imposed, a lot of self-imposed additional complexity in the administration as well, maybe as part of this process. But the value that we've been unlocked is that the project managers, surely I get the sense of it, they are able to focus more on managing the project and updating a tool.” - Albert Ludick

Collaboration and Communication

How did the project management software improve team collaboration and communication?

“So we definitely foresee improvements in that area going forward. And already those types of things for us to do within the tool is quite easy. So who accesses what or how can they use the information, maybe change it up slightly so that they can get the benefit of it within their role. All of that now for the first time is actually possible and doesn't take us weeks and weeks to do. It's something we can react to quite quickly when we get that type of feedback, which for me has been very positive, a positive change as well.” - Lenore Brander

Questions and Answers

Customization and Scalability

Has the software proven scalable to accommodate both small and large projects?

“It really met our expectation in terms of time to adoption and delivery. So being able to get the platform in, get people to use it, and then maybe just tweaking, making small tweaks as we go along. So definitely, we've had very high expectations. We're a company that sometimes projects can take a very long time to do, etc. So the ability to rapidly deploy the platform, start using it, configuring it with the base input, and then have a very agile approach to enhancing it or customizing it to our requirements, that's also been very good from a platform perspective. “

- Albert Ludick

Are there anything other points that you'd like to raise around the scalability of it or the plan scalability that you guys might have in the future?

“You know, if you really ask me what success looks like, it's not just us delivering our projects well, it's helping the entire organization become better at project management. And we really feel that this is a good fit for that. Because of the, you know, obviously the level of complexity we've tried to keep the solution. I mentioned it's very customizable, but we have tried to keep it not to make it too overly complex and too much of a burden for the people to use. “

- Albert Ludick

Questions and Answers

Return on Investments (ROI)

Have you realized and/or predict a measurable return on investment (ROI) as a result of implementing the project management software?

"There is an absolute financial saving for us moving into the two new platforms that we've adopted. Scaling out the platform from a cost perspective is also much more easier for us on the current platform versus the previous one. There's also a huge ROI for us. If we would have compared all the functions using this to a certain extent and the amount of users we had to license on the previous platform, that would be prohibitively expensive and resulted in us not being able to say, - hey, we should try and look at using this in some of the other areas like we are doing now. -"

- Albert Ludick

Company Review

What was your experience working with DUPCO?

"Very professionally done, you took the approach of showing us everything and it allowed us to just narrow it down to just what we needed. What stood out for me throughout the entire engagement is just how you react to what we find challenging and your ability to address our issues rather than ignore it and deliver. And then at the end of the day, you don't have a good project experience. Definitely customer service is something that you write high and you make time for that. "

- Lenore Brander

About DUPCO Consulting



DUPCO identify flaws in the manner that both projects and clients were managed.

DUPCO consulting started 10 years ago because we identified flaws in the manner in which both projects and clients were managed. DUPCO started as a predominantly services company, however, we diversified by moving into the delivery optimization, consulting, and application development on Microsoft technology whilst implementing Microsoft solutions.



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